

HIZERO

Hard Floor Cleaner User Manual

F8 series

EN

Thank you for choosing the HIZERO All in One Hard Floor Cleaner and congratulations for making the right choice to have crystal clean floors with less effort! Harnessing patented game-changing technology, your Hizero integrates the functions of sweeping, mopping, and drying stone, wood, cork and laminate hard floors. Your cleaner has a built in rechargeable battery to give you all the freedom-of-movement benefits of wireless cleaning, while the self-cleaning Multiple cleaning roller automatically separates solid and liquid dirt and messes into separate trays. You can now enjoy high cleaning efficiency, simple operation and easy maintenance. This user manual also provides you useful tips about how to get the most out of your Hizero floor cleaner for a cleaner, healthier and easier lifestyle, so we suggest you read it through carefully and keep handy for future reference.

1. Safety Instructions

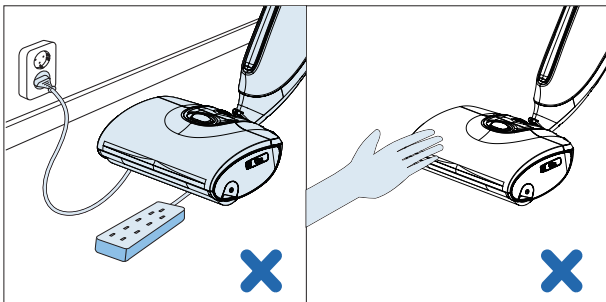


1.1 Warning

For the purposes of recharging the battery, only use the detachable supply unit provided with this appliance.

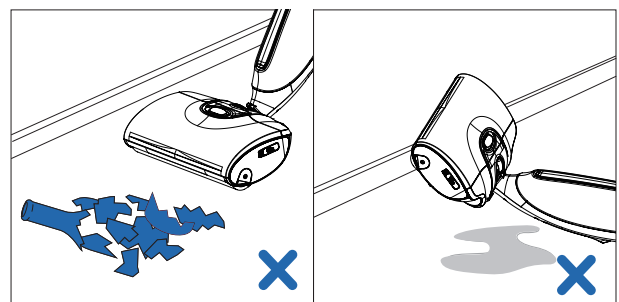
Do not move Hizero over the following:

- Electrical cables
- Parts of the human body
- Large solid objects



1.2 Caution

- Remove product from docking station, prior to operating or maintaining it.
- Always switch off prior, before removing water tanks or opening the cleaning head.
- To avoid damaging: do not use to clean up broken glass or sharp objects.
- Do not immerse or rinse the body under water. As this will cause irreparable damage.
- Never use the product to clean flammable or combustible liquids and do not put flammable or combustible liquids in the clean/dirty water tank.
- Regularly maintain the product, if damaged take it to an authorized service center.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Never store the product at a temperature lower than 0°C/32°F.
- Only use clean water with or without Hizero cleaning solution, in the clean water tank.
- Do not put anything acidic (example vinegar), or not Hizero authorized detergents, in the water tanks. Both the clean or dirty water tanks.
- Do not use wax, oil or floor maintenance products, in the clean water tank.
- Use HIZERO authorized batteries only!
- Charge only with Hizero docking station.
- Battery can only be used for Hizero Bionic floor cleaner, is not interchangeable with other products. Do not expose the battery to heat (50°C/122°F), water or the outdoors.
- Do not allow the battery terminals to touch any metal objects. Thus avoiding any thermal effect, smoke, fire or even explosion.
- In the event of battery leakage, cease use immediately and call a Hizero authorized service centre.
- Batteries should be replaced by skilled technicians.
- Discard non functioning batteries, as regulated by your country of origin.
- Use only HIZERO specified cleaning solution to prevent any damage to internal components.
- Do not clean the cleaning roller, with sharp objects. As this will damage it and reduce the cleaning performance.
- When there is water in either of the water tanks, never put the product on its side or upside down in order to prevent any leakages.
- Empty the dirty water tank after use, to prevent bacteria and odor buildup.
- Not dishwasher safe.
- This product is intended for the indoor use only (not outdoor use).



1.3 Compliance

This product complies with the current recognized electrical product technical specifications and safety regulations. It is safe to use the product if the user operates according to the instructions of this user manual.

1.4 Self-Protection System

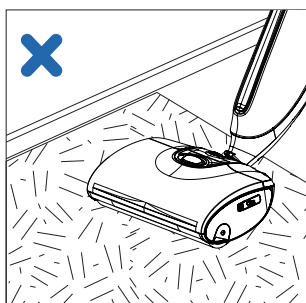
This product will automatically stop, if a large object is caught in the cleaning roller.

1.5 Intended Use

This product is designed to be used on waterproof hard flooring.

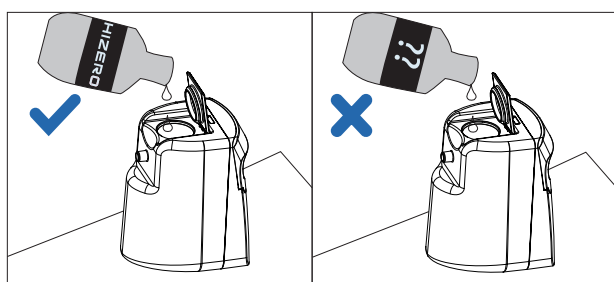
(eg Tiles/Wood/Concrete/Marble)

Not to be used on carpets or any water absorbent floor coverings





1.6 Best Results

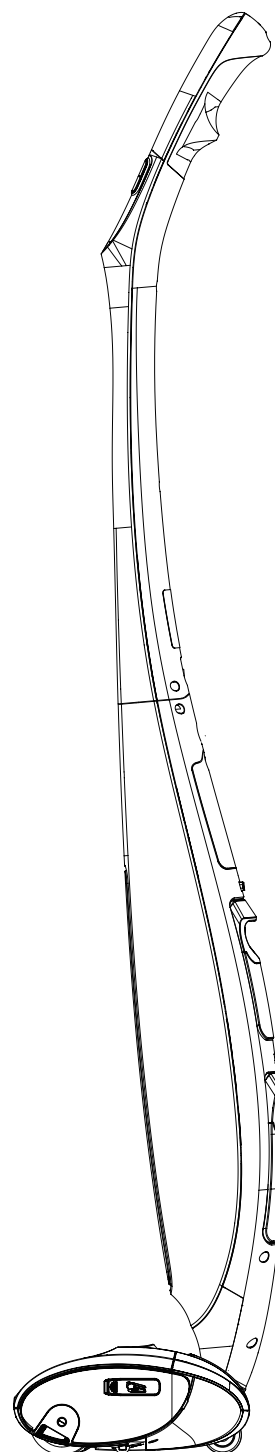
Please use this use and care guide in conjunction with any manuals you may have for your floor to obtain the best result. Hizeo only recommends our cleaning solution to enhance your result.



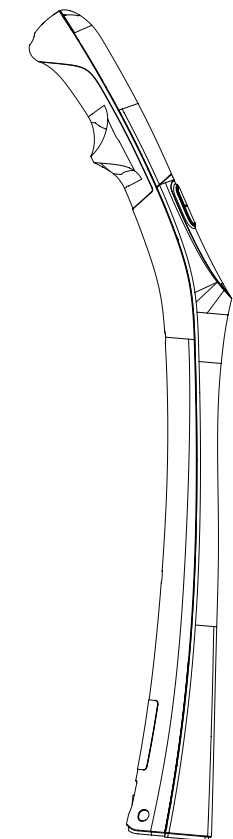
 : detachable supply unit

 : read operator's manual

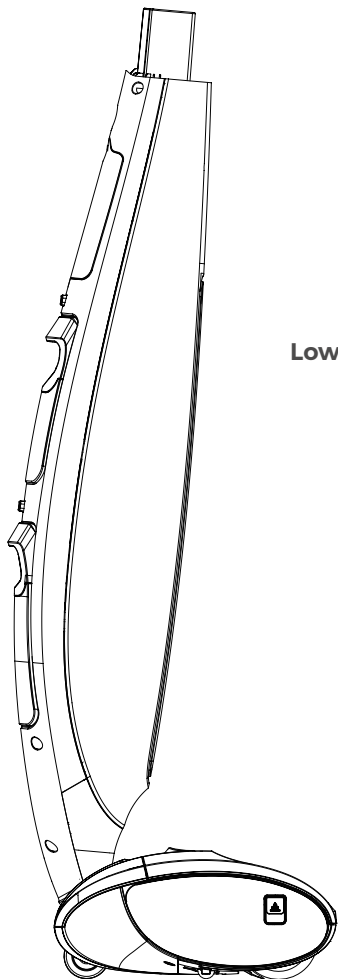
 : This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.



2.Components in the box



Upper Body x 1



Lower Body x 1



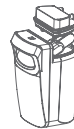
Quick-Mount Screw x 1



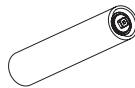
Battery x 1 (installed)



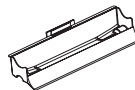
Clean Water Tank x 1



Dirty Water Tank x 1



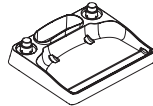
Multi Roller x 1



Solid Waste Container x 1



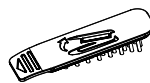
Hair Collection Roller x 1



Docking Station x 1



Power Adapter x 1



Comb Filter
Assembled x 1
Spare x 1



Cleaning Brush x 1



User Manual x 1

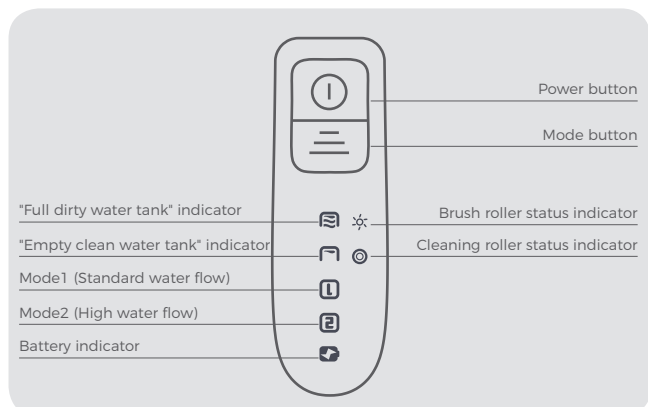


HIZERO Cleaning Solution x 1
(Optional)



Brush Comb x 1

3. Control Panel



3.1 Charging



Flashing Red: The product is charging.

Solid Blue: The product is fully charged.

3.2 In Use



Red: Low battery level. The product will automatically power off when the battery runs out.

Blue: Sufficient power.



Mode 1: Normal mode, the appliance will use less water. A full tank(500ml) of clean water can last for approximately 10 minutes (should be used for regular clean)



Mode 2: High water flow mode, the appliance will use more water. A full tank (500ml) of clean water can last for approximately 5 minutes (half the time)



Flashing Red: The water in the clean water tank is running low. The product will stop working and automatically switch-off after 30seconds.

Solid Red: Please contact Customer Service.



Flashing: A. The dirty water tank is full.
B. The dirty water tank is not assembled correctly

Solid Red: Please contact Customer Service.



Flashing: Please contact Customer Service.



Flashing Red: The cleaning head lid is not closed properly.

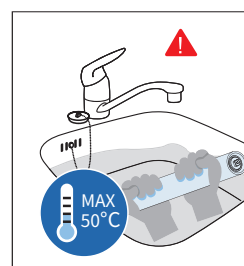


Solid Blue: Normal working mode.

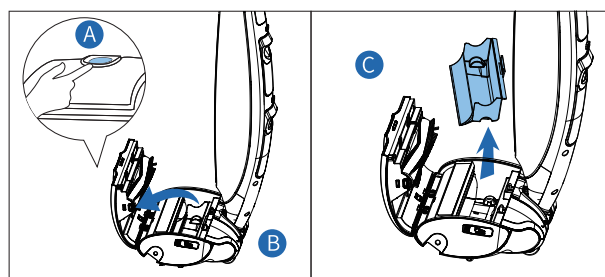
Solid Red: Error. Please check the control panel for more information.

4. Assembly

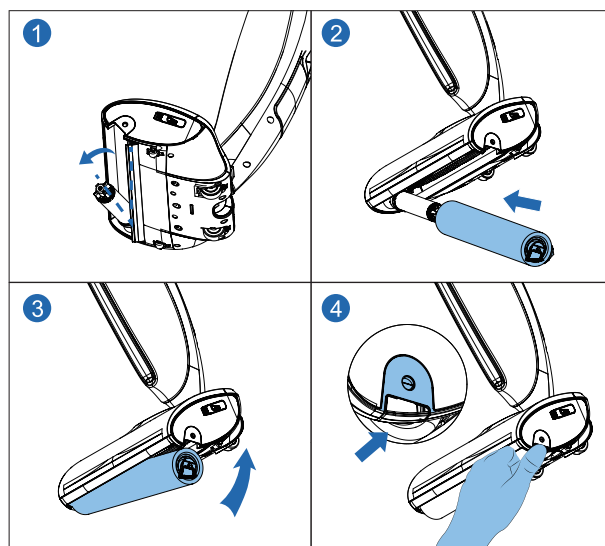
1. Before installation, immerse the multi roller in water until soft, make sure the water does not exceed 50°C (See images below). Once soft, remove any excess water and install.



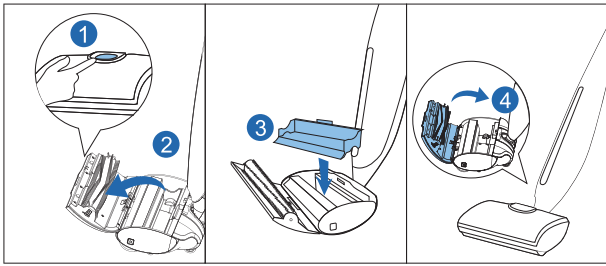
2. Press the button on the cleaning head to open the lid, then remove the solid waste container.



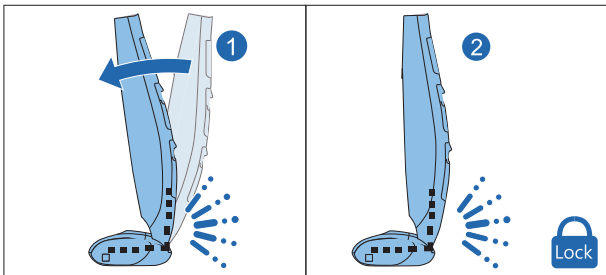
3. Put the machine on the floor and slightly lift one side. Pull out the motor and install the multi-roller on it. Then, push back the roller until it is locked.



4. Put the machine on the floor and open the lid of the cleaning head, then put back the solid waste container and close the lid.

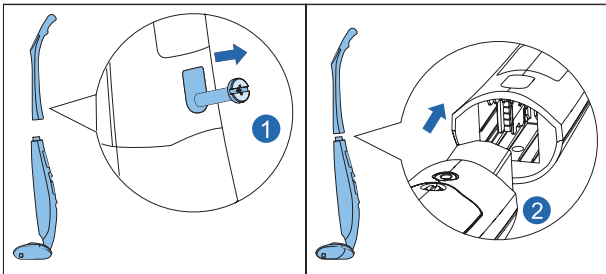


5. Push the lower body forward lightly until you hear a click which means the product is locked in upright position.

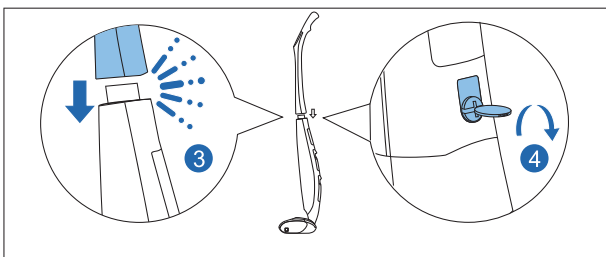


Note: If the appliance fails to start after the connection, please retry inserting the handle onto the lower body and restart the appliance.

6. Take out the handle and remove the body quick-mount screw first. Then gently insert the handle onto the lower body and make sure the handle and the lower body of the appliance are connected firmly.



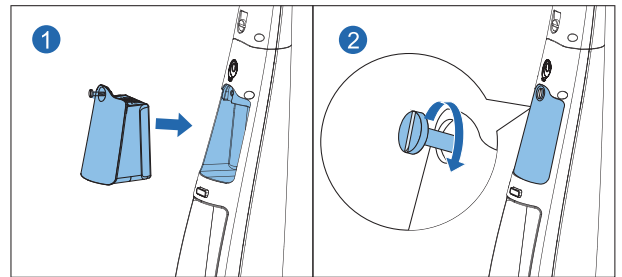
7. Once the handle is inserted, insert the screw and tighten clockwise (as per image 4).



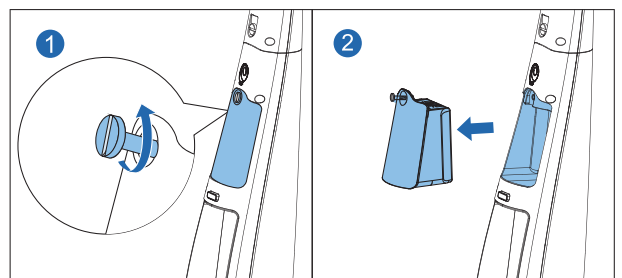
8. • Insert battery into the first opening of the main body.

• Fasten screw and tighten clockwise (as per image 2).

Battery is installed. Do not remove the battery unless it is needed.



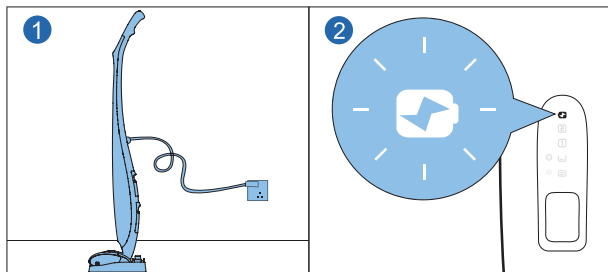
9. Unscrew the screw to replace the battery. Please ensure the machine has been turned off before taking out the battery. Place the taken-out battery in a safe position.



5. Preparing for use

5.1 Charging

Plug the power adapter to the charging port of the product.



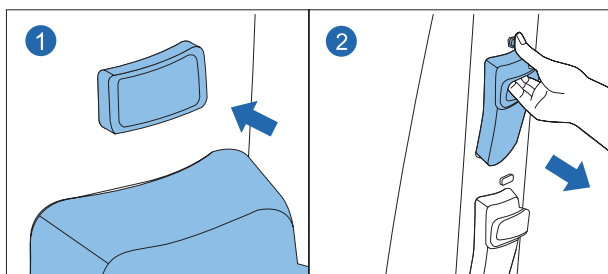
5.2 Remove Large Objects from the Floor

Before using the product, please remove large objects such as toys, power cords and shoes from the floor to be cleaned.

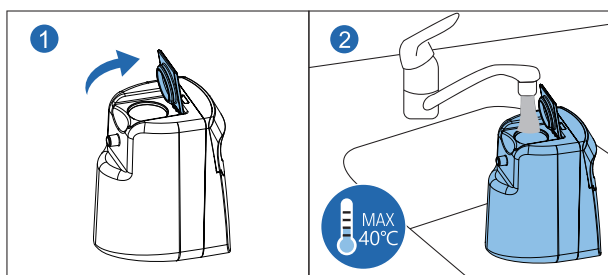
5.3 Fill the Clean Water Tank

Fill the clean water tank before every use.

1. Press the release button to remove the tank. To prevent the product from toppling over, hold it upright with one hand and take out the clean water tank with the other hand.

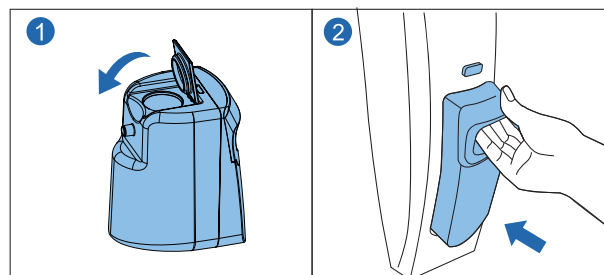


2. To fill clean water tank, simply lift the rubber cover. Fill with only cold or warm water (maximum 40°C), capacity is 500ml. Hizero cleaning solution may also be added (Refer to section 1.6 Floor Maintenance).



Note: Only use Hizero Cleaning solutions.

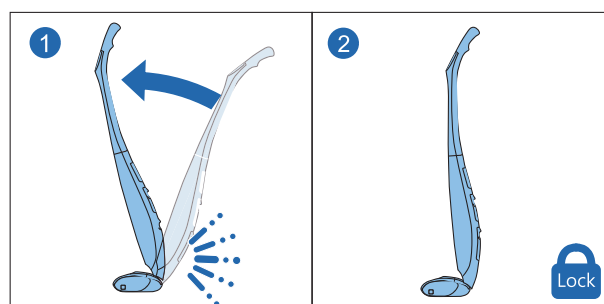
3. Close the rubber cover, and re-install. (As per images 1 and 2.) If not installed correctly it will not work.



Note: To avoid the water tank from sliding out during operation, please make sure it is locked in when you hear a click.

5.4 Locking the Body

Hold the handle of the product, push it forward lightly until you hear a click which means the product is locked vertically. Do not push it any further, or the product will be damaged.



6. Operation

6.1 Start the Product

Lift off the base, hold both the handle and the cleaning head. Place one foot on the cleaning head, when off the base and on solid floor. Then gently pull back on the handle to release from its locked position.



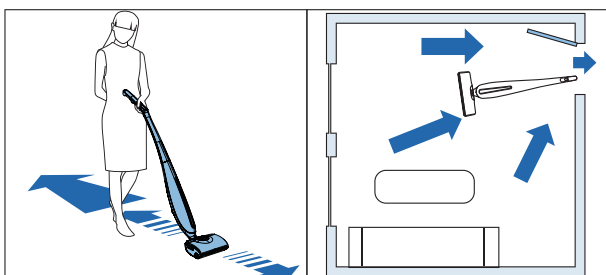
Note: During locking or unlocking, the clicking sound is normal.

6.2 Start Cleaning

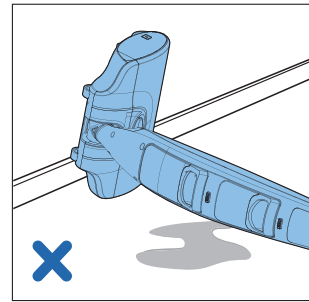
1. For the maximum cleaning effectiveness, it is recommended to remove any large solid spills, and to allow the Hizero to move forward to clean, via its motorized cleaning roller.



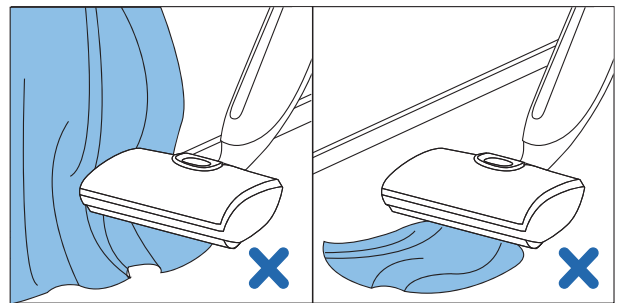
2. To avoid inefficient cleaning, the cleaning path shown in the following pictures is recommended



3. To remove stubborn stains, move the product back and forth repeatedly.
4. Do not lay the product flat.

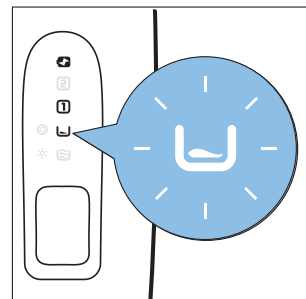


5. If the cleaning roller is jammed by foreign objects, press the power button to switch off the product immediately.

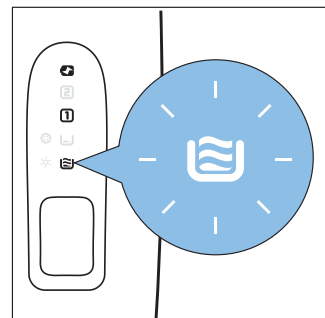


6.3 Water Tank Indication

1. The indicator will flash red when the clean water tank is empty. Please switch off the product and fill the clean water tank (refer to Section 5.3 Fill the Clean Water Tank). Then re-start the product.

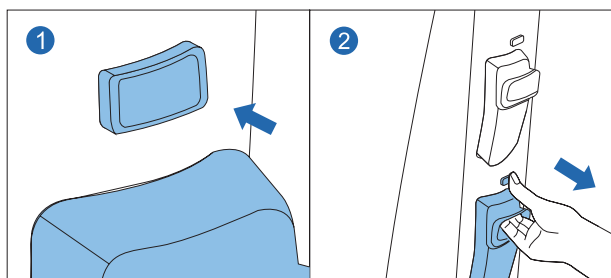


2. The indicator will flash red and the product will stop working when the dirty water tank is full. Please empty the dirty water tank (refer to Section 6.4 Empty the Dirty Water Tank) and re-start the product.

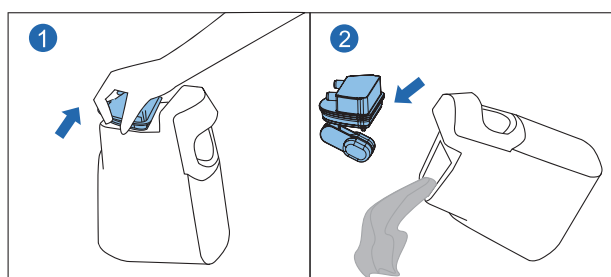


6.4 Empty the Dirty Water Tank

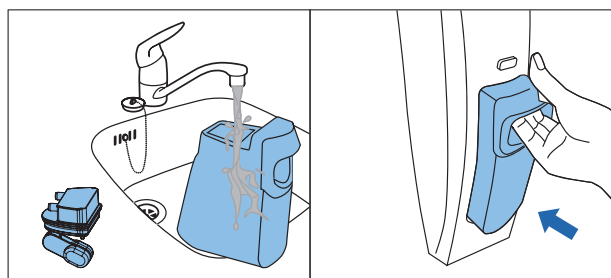
1. Press the release button for the dirty water tank and pull it out. To prevent the product from toppling over, hold it upright with one hand and take out the dirty water tank with the other hand.



2. To easily remove the cap of the dirty water tank, hold the cap and pull it up gently from rounded side as shown in the picture below. Slowly pour the dirty water into the drain. Pouring too fast could lead to spilling.



3. Rinse the empty dirty water tank and its cap under the tap. Then install the tank back into the product. To prevent the product from toppling over, hold it upright with one hand and install the dirty water tank with the other hand.



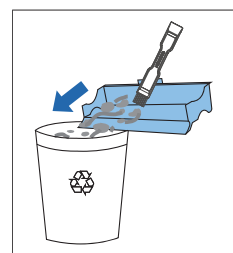
Note: 1. To avoid the water tank from sliding out during operation, make sure it is installed and locked properly.

2. Pour dirty water out each time, after cleaning to avoid bacteria and odor build up.

3. The waste water warning volume is about 500mL.

6.5 Empty the solid waste container

Open the cleaning head lid. Take out the solid waste container and use the cleaning brush to sweep the trash into a dustbin.

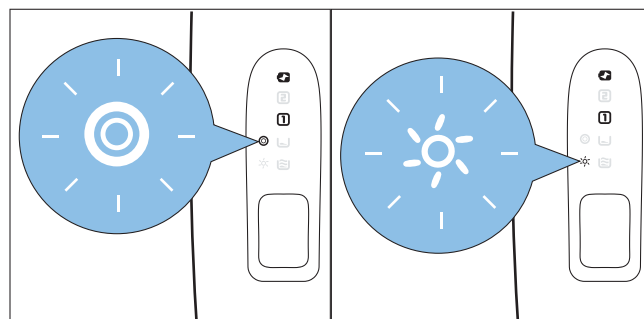


6.6 Automatic Protection System

The automatic protection system will automatically switch off and indicate in red something has gone wrong.

To automatically re-set and continue cleaning do the following:

1. Open the cleaning and remove the jammed object in the roller.
2. If this does not resolve it, remove the roller for further inspection.
3. After removing the obstruction re-install all removed components (As per section 9).



7. Maintenance & Cleaning



Note: The power adapter should be removed and the product should be switched off before cleaning or maintaining.

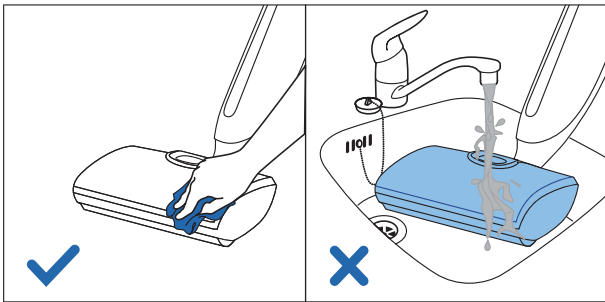
7.1 Maintenance

1. Regularly clean the exterior of the product with dampened soft cloth. Do not use caustic detergents or material like steel wool, as this will cause damage to the outer body.

1. To avoid any damage, do not immerse the product in water or any other liquid, or rinse it under the tap.

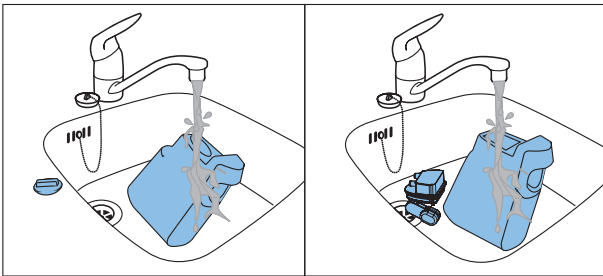
2. Regularly check the cleaning roller and brush roller.

3. Regularly check the power adapter to ensure the power cable is intact and safe to use.



7.2 Clean the Water Tanks

We strongly advise you to empty the tanks before storing the product.



To remove and install the clean water tank, refer to Section 5.3 Fill the Clean Water Tank . To remove and install the dirty water tank, refer to Section 6.4 Empty the Dirty Water Tank.

The cap of the clean/dirty water tank can be rinsed under the tap.

Note: The clean and dirty water tank should be emptied after each use, to prevent bacteria and odor buildup.

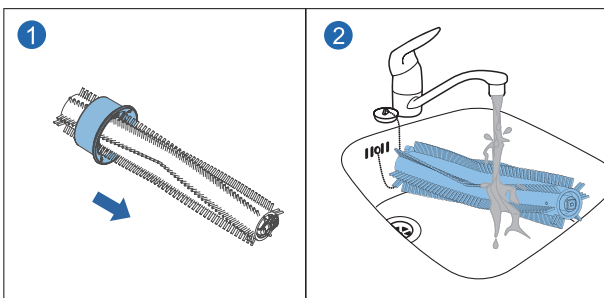
7.3 Clean the Hair Collection Roller

1. To remove and install the Hair Collection Roller, refer to Section 9.1

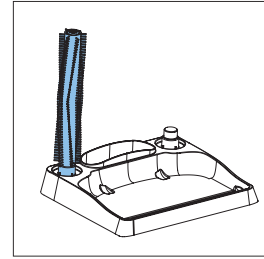
Replace the Brush Roller.

2. use the brush comb to clean the hair on the hair collection roller

3. Clean the brush roller with clean water (mixing with some cleaning solution is recommended).



4. Put the Hair Collection Roller on the bracket of the docking station to dry.



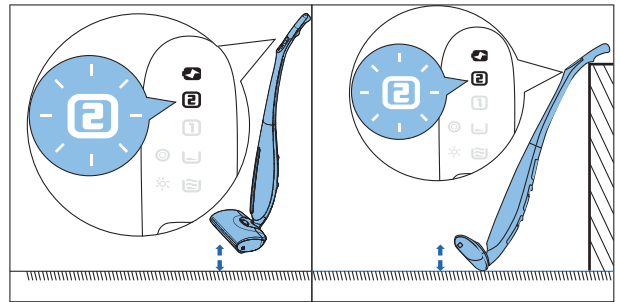
7.4 Cleaning the multi roller

Method 1: Automatic Self-cleaning.

1. Fill the clean water tank and empty the dirty water tank (add some Hizero cleaning solution the the fresh water tank) and re-install them. Now in the upright locking position remove the Hizero from the docking station and tip and rest as indicated below.

2. Start the product and switch to Mode 2. Leave the product to run by itself until the clean water tank is empty.

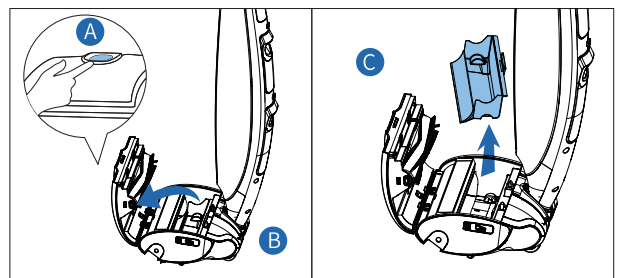
3. For a better result we recommend to always use Hizero Cleaning Solutions.



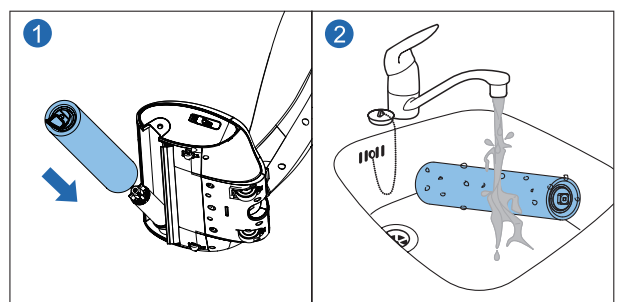
Note: Maintain vertical position when lifting the hard floor cleaner.

Method 2: Manual Cleaning

Open the cleaning head's lid and remove the solid waste container.

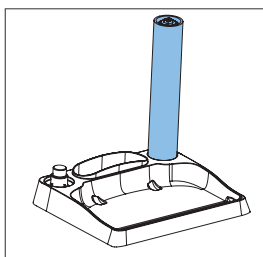


Referring to Section 4 for the replacement of accessories. Take out the multi roller from the lower part of the cleaning head, and clean it by water.



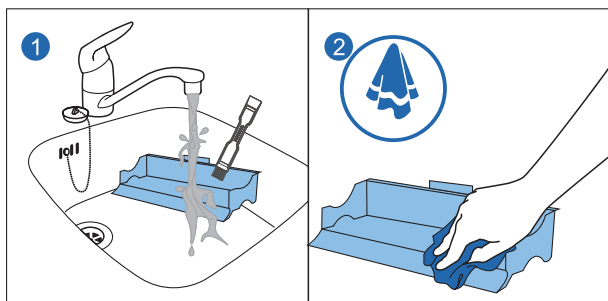
Note: Please empty the dirty water tank before replacing the multi roller.

If your HIZERO will not be used for more than 3 months, it is recommended to remove the multi roller, and place it on the docking station. This will help to keep its shape and remove odour.



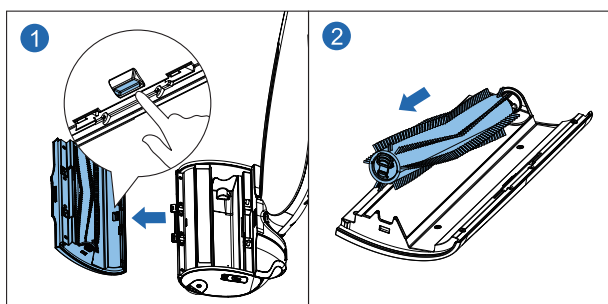
7.5 Clean the Solid Waste Container

Remove the container (image 1), first empty it then wash it under a tap. (Unless you have our Hizero waste liner collectors, which you simply throw in the bin)

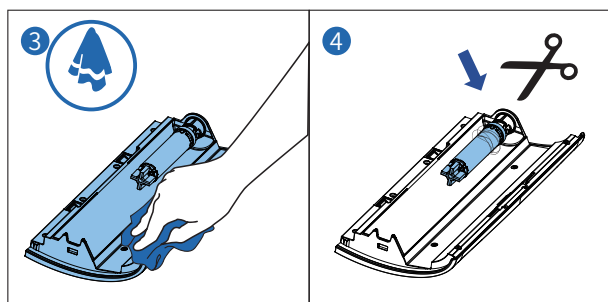


7.6 Cleaning the Cleaning Head and Hair Collection Roller

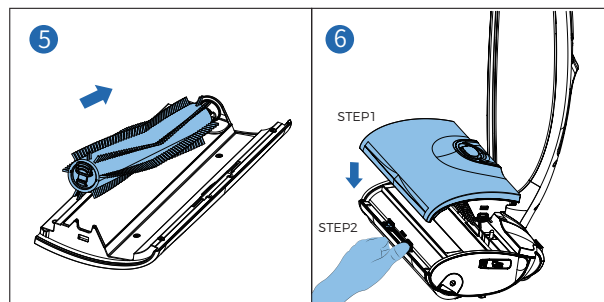
1. Press the button on the cleaning head to open the lid, then remove the hair brush roller.



2. Clean the interior of the cleaning head with cloth or tissue. Remove all hair from the hair collection roller using a pair of scissors.

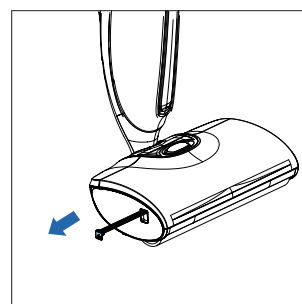


3. Reinstall the hair collection roller back to the cleaning head

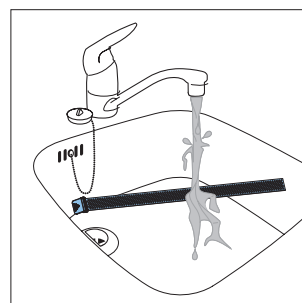


7.7 Clean the Grate Filter

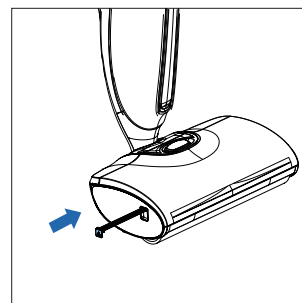
1. Pull out the grate filter from the left hand side of the cleaning head



2. Clean the grate filter in water, use detergent if necessary.

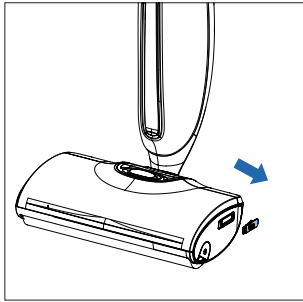


3. Re-install the grate filter as per below. Make sure the alignment arrows match.

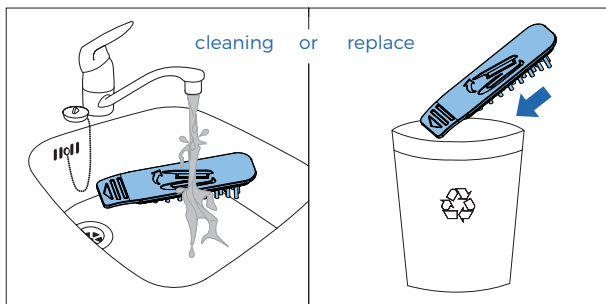


7.8 Clean/Replace the Comb Filter

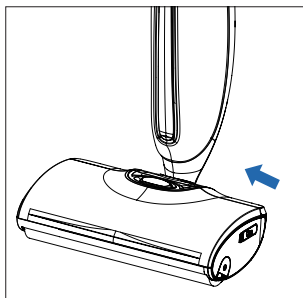
1. Remove the comb filter from the cleaning head.



2. Either replace or clean depending on the condition of it.

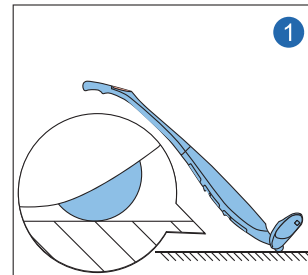


3. Put back the Comb Filter.



8.2 Moving

1. Make sure the product is switched off and locked in upright position.
2. To move the product, tilt the product backwards to use the back wheels.



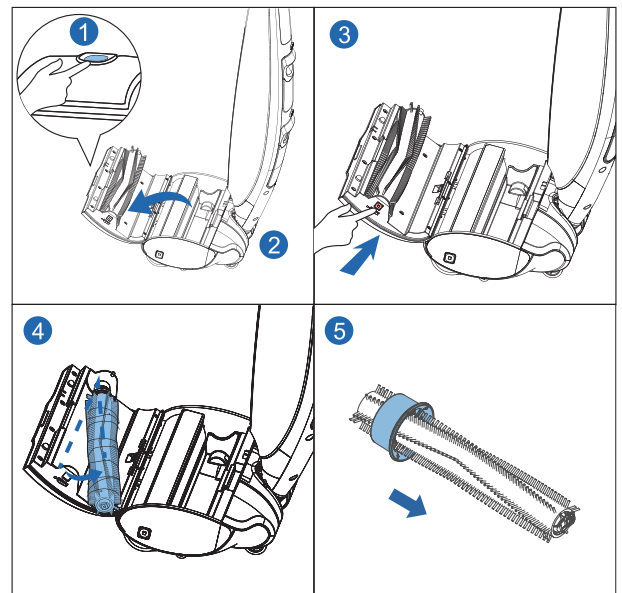
Note: If there is sand or other sharp objects on the floor, do not move the product with the wheels to avoid possible scratches.

9. Replacing Rollers

9.1 Replacing the Hair Collection Roller

For best cleaning results, it is recommended to monitor the condition of the Hair Collection Roller. When the bristles start to deform or loosen, please replace the Hair Collection Roller. We recommend to only use Hizeo replacement rollers.

1. Switch off the product and lock it in an upright position.
2. Open the cleaning head lid, and press the square button on the right hand side to take out the brush roller. (Maximum open angle of the drive motor is 30°. Please proceed with care to avoid damages.)

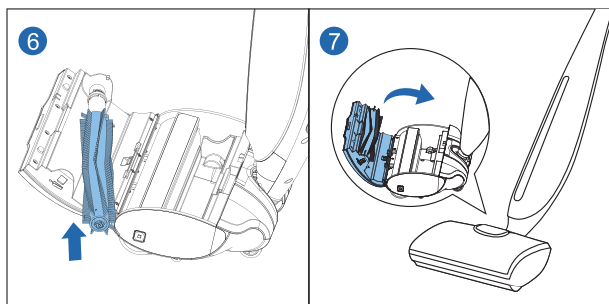


8. Storing & Moving

8.1 Storing

1. Before storing, switch off the product, lock the body and place it onto the base dock.
2. Please clean the inside of the cleaning head before storing to and odor.
3. Before storing, make sure the water tanks are empty.
4. If the product will not be used for not over a week, disconnect the power cable, and take take out the cleaning roller to dry it before storing the product.

- ③ Insert the Hair Collection Roller, until it stops in position. The push it into the body of the Hizero, it is installed correctly when you hear a click sound. If the Hizero flashes red during operation please check that brush head is in place properly.

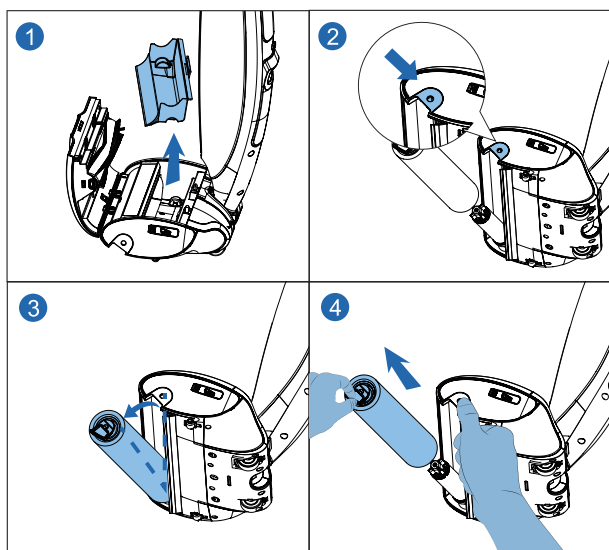


Note: The maximum open angle of the drive motor is 30°. Please proceed with care.

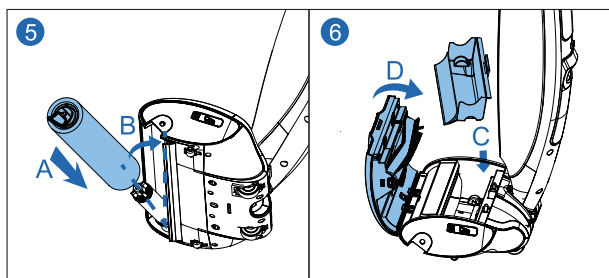
9.2 Replace the Multi Roller

For best results it is recommended the multi roller is changed every 6 months. To determine whether a roller needs to be changed check if it worn out or inconsistent in its appearance. If it requires replacing, contact your Hizero Service center for a new one (Charges apply).

1. Switch off the product, empty or take out the water tanks, and remove the solid waste container.
2. Put the product on its side on flat floor with the square button facing top. Press the square button to take the cleaning roller out.



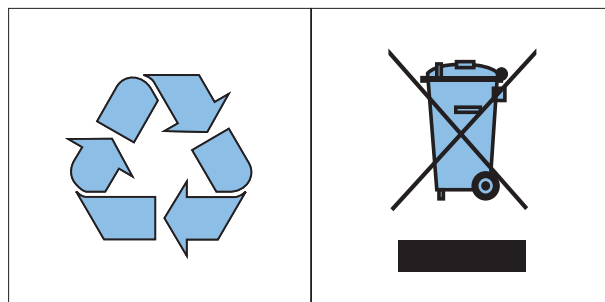
3. Insert a new cleaning roller onto the drive motor, push and fix it into the cleaning head till the lateral button is in place. To install a new cleaning roller, refer to Section 4 Assembly.



- Note: 1. The Maximum open angle of the drive motor is 45°, please proceed with care.
 2. The used cleaning/brush roller is classified as plastic waste, please check your local environmental protection regulations before disposing the used cleaning roller.

10. Caring for the Environment

When the product reaches its service life, it is highly recommended to take the product to the local recycle station to contribute to the environment preservation.



11. Specifications

Power Adapter Input	100–240V ~ 50/60 Hz 0.6A
Power Adapter Output	24.0 V \square 1.0 A 24.0W
Appliance Power Rating	Refer to nameplate
Operating Voltage	18.25 VDC
Battery	Li-ion 2150mAh
Water Tank Volume	Clean water tank: 500 ml Dirty water tank: 500 ml
Net Weight	3.9 kg

12. Warranty & After-sales

For the detailed information of warranty and after-sales service, please visit our website: www.hizero.com or contact HIZERO Customer Service Centre in your country/region.

Your Bionic Floor Cleaner has been designed and developed with the greatest possible care. In the unfortunate case that the product needs repair, the Customer Service Centre in your country/region will help you by arranging any necessary repairs in the shortest possible time with maximum convenience.



Hizero Appliances Corporation will not be liable for any damage resulting from improper use or disassembly by customers.

13. Troubleshooting

This chapter summarizes the most common problems you could encounter using the product. If you are unable to solve the problem with the information below, please contact the Customer Service Center in your country/region or visit our FAQ page on www.hizero.com.

Problems	Possible Causes	Solutions
The product leaks water	A. The cleaning roller is not completely soft.	Refer to Section 2 Assembling for the instruction about soaking and softening the cleaning roller. Note: squeeze excess water before installing.
	B. The cleaning roller is deformed or installed incorrectly.	Check the cleaning roller and its lateral button on the side to see whether there is a misplacement or deformation. If so, reinstall or replace the cleaning roller.
	C. The comb filter is clogged.	Clean or replace the comb filter. Refer to Section 7.8 Clean/Replace the Comb Filter.
	D. The grate is clogged.	Remove and clean. Refer to Section 7.7 Clean the Grate.
The product fails to start.	A. The battery has run out.	Charge the product and try again.
	B. The upper body and the lower body of the appliance are not assembled properly.	Reassemble the upper body and the lower body of the product and try again.
	C. The battery is not inserted properly.	Reinsert the battery.
The brush roller status indicator flashes in red.	The cleaning head lid is not completely closed.	Check the cleaning head lid to see whether it is open and if so, close it firmly.
The dirty water tank indicator flashes in red while there is no liquid in it.	The dirty water tank is not assembled correctly.	Reinstall the dirty water tank.
Product fails to start for selfcleaning while the product is on the base.	The power adapter is not disconnected.	Unplug the power adapter since the product will not start while charging.
There is foam left in the trash container.	Some detergent other than HIZERO original cleaning solution was used or too much HIZERO cleaning solution was added.	It is recommended to use HIZERO original cleaning solution ONLY. Please DO NOT use third party detergents to avoid possible damages to the product. Please note the recommended cleaning solution dosage in the instruction of the cleaning solution.

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